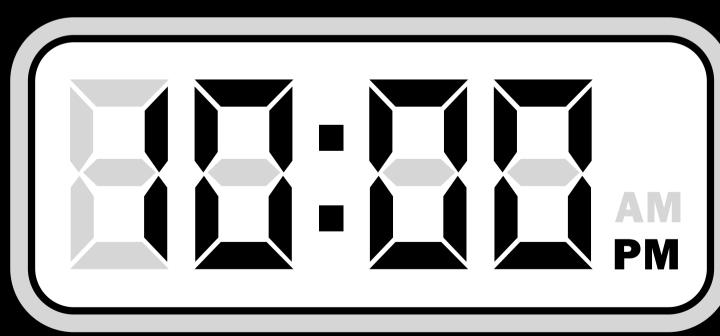
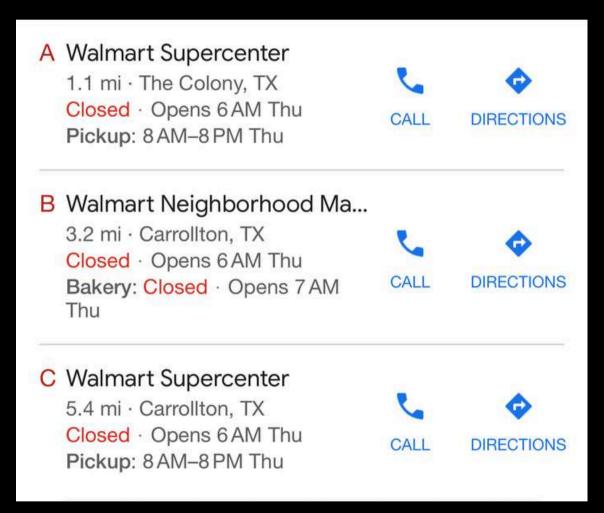
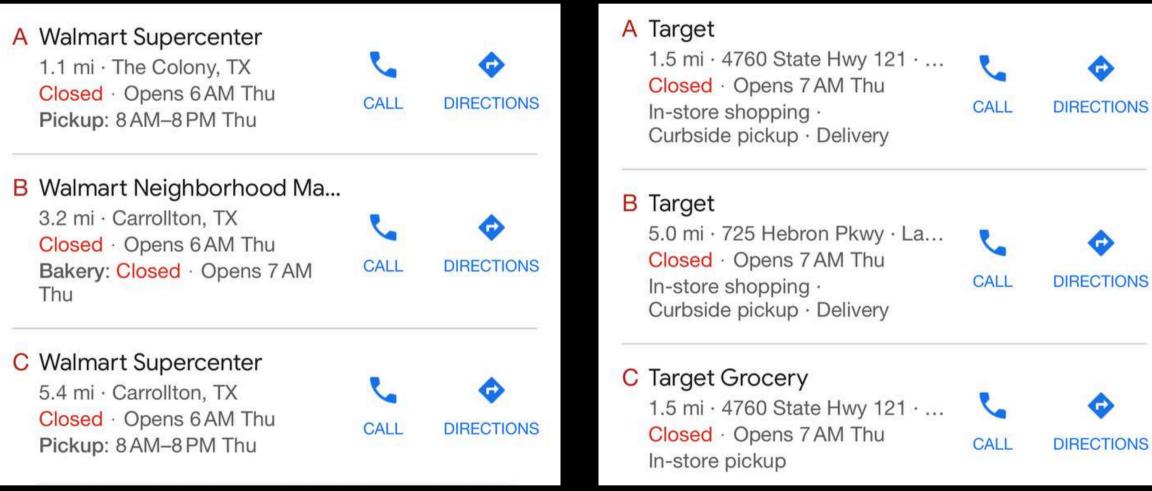
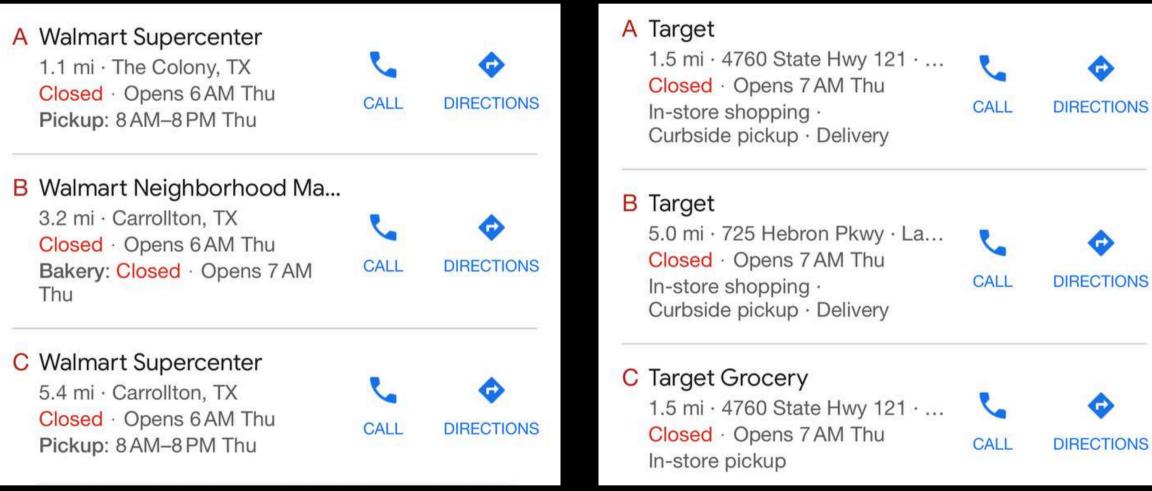
## Have you ever needed to go on a late night grocery run?









7.3 mi · Frisco, TX Closed · Opens 6 AM Thu In-store shopping · Curbside pickup · Delivery

#### B H-E-B

A H-E-B

6.6 mi · Plano, TX Closed · Opens 6 AM Thu In-store shopping · Curbside pickup · Delivery

#### CALL

CALL

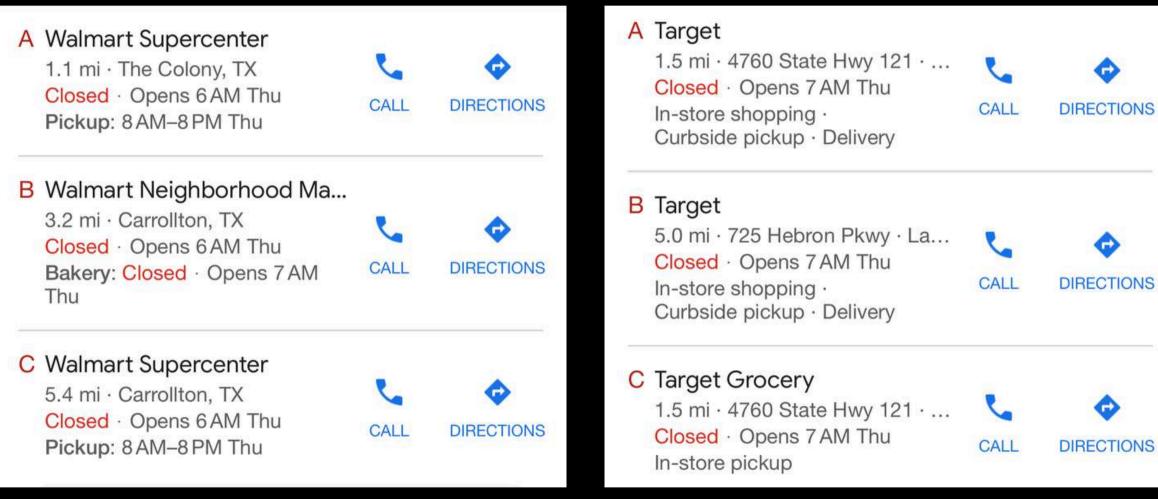
DIRECTIONS

DIRECTIONS

#### C H-E-B

13.1 mi · McKinney, TX Closed · Opens 6 AM Thu In-store shopping ·





Closed....

#### A H-E-B

7.3 mi · Frisco, TX Closed · Opens 6 AM Thu In-store shopping · Curbside pickup · Delivery

#### B H-E-B

6.6 mi · Plano, TX Closed · Opens 6 AM Thu In-store shopping · Curbside pickup · Delivery

#### C H-E-B

13.1 mi · McKinney, TX Closed · Opens 6 AM Thu In-store shopping ·



DIRECTIONS

CALL





## This is the <u>exact</u> problem we've identified amongst Gen Z & Millennials.



## The Horned Frog Media Team



Dylan Adams

Jordan Bruck

Payton Cranford



#### **Connor Davis**

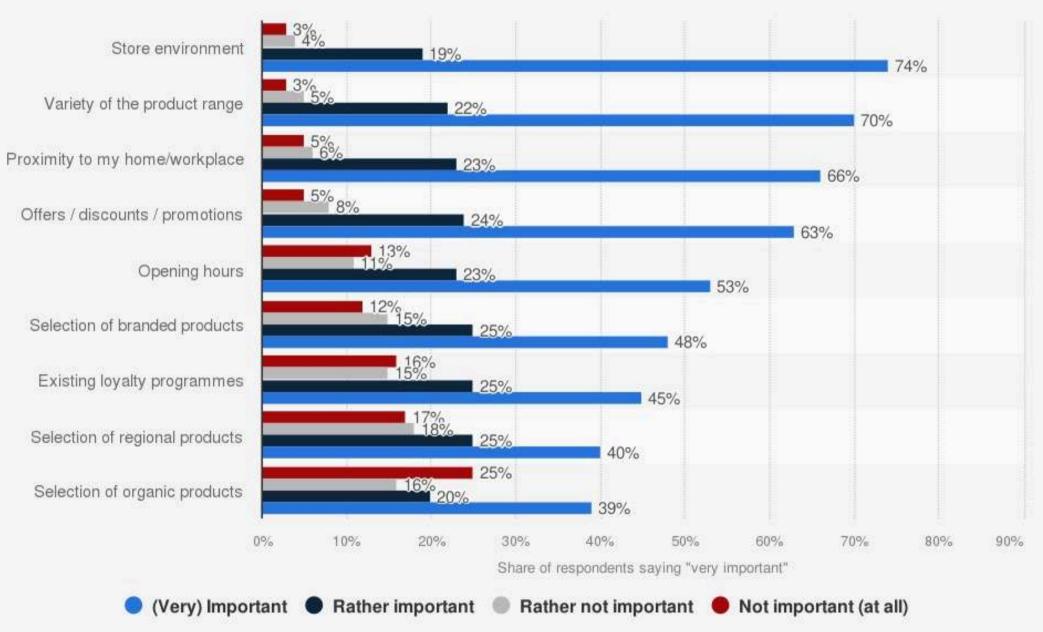
#### Alyssa Doyle

## Situational Analysis



## Market Trends

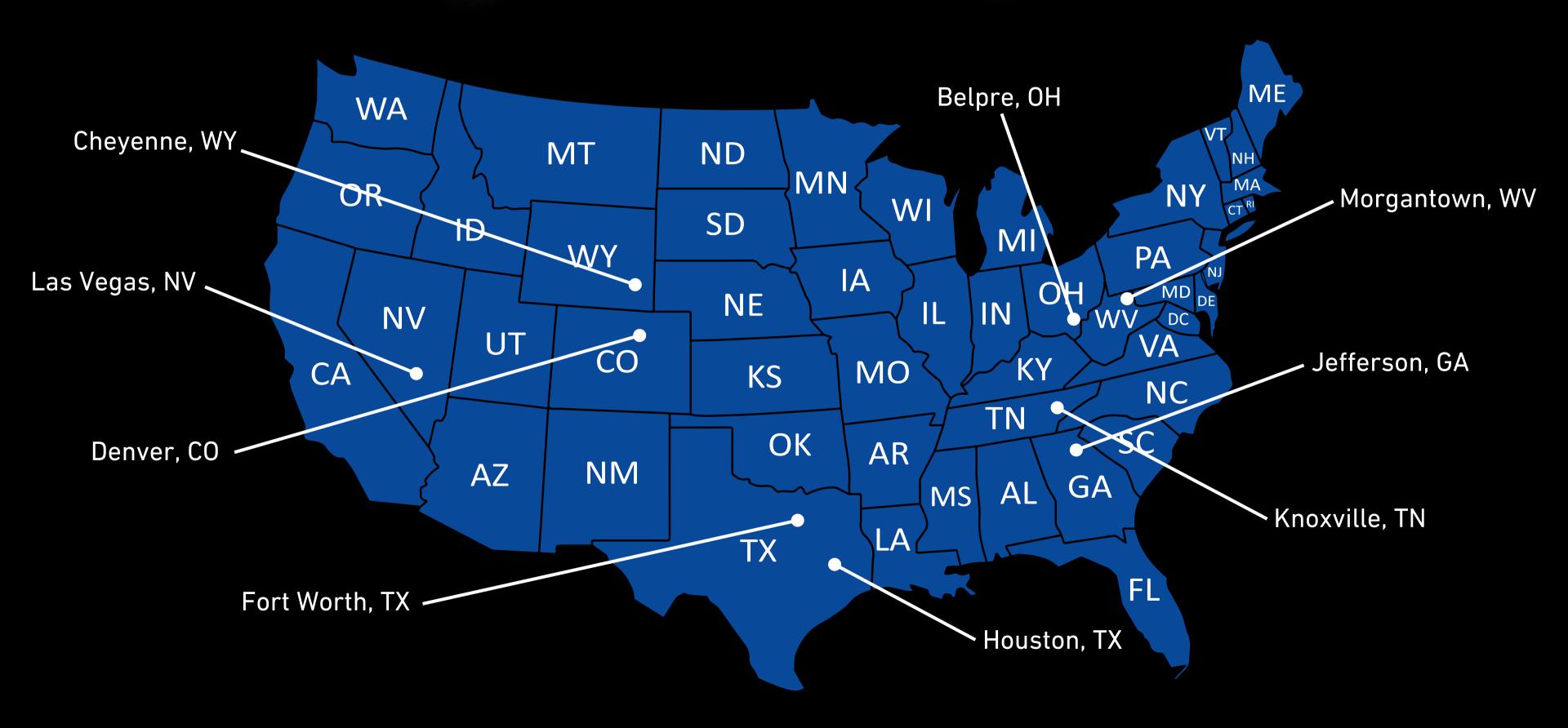
#### How important are the following aspects in your choice of grocery stores?



Source Appinio © Statista 2024 Additional Information: United States; Appinio; June 20 to 29, 2023; 1,000 respondents; 18-65 years; Online survey



## Various Kroger Locations Open Past 11 PM



## SWOT Analysis

Kroger has the unique opportunity to enhance foot traffic past 9PM, optimizing on changing spending habits and late store hours.



#### **Strengths**

- Variety of departments
- Loyalty program
- Open later than other stores

#### **Opportunities**

- Shift in spending priorities
- Spreading to international markets

#### Weaknesses

#### • High operating expenses

Foot traffic slows past 9PM

#### **Threats**

 Consumers choosing Target and Walmart over Kroger

## Segmentation & Targeting



## "44% of Gen Z Adults\* buy groceries once a week"

#### \*Gen Z Adults = Ages 18-25

#### (Mintel, 2023)

## When asked their most productive times, 26% of Gen Z workers preferred late hours — from 6pm to 30m

(Adobe, 2023)

## "40% of U.S. consumers eat snacks at least once a week typically after 8PM."

(Statista, 2022)

## "34% of Gen Z Adults shop at convenience stores for late-night snacks." "32% shop at dollar stores"

## (Mintel, 2022)

## >>>> Target Market Defined <<< **Generation Z Adults**

#### **Customer Profile**

- Men & Women
- Aged 18-29
- Primary Grocery Shopper









#### **Grocery Preferences**

 Shop in Small Batches Convenience or Dollar Stores Avoid Large Crowds • Late-Night Grocery Visits





## Messege Stretegy



## The Big Idea Kroger After Dark

- Catering to Night Owls: Campaign focuses on bringing customers in store past 9 PM
- Convenience at All Hours: Position Kroger as go-to for late-night shopping
- Alignment with Lifestyle: Gen Z's and Millenials enjoy late-night shopping
- Multi-Channel Engagement: Social Media, Traditional Media, SMS

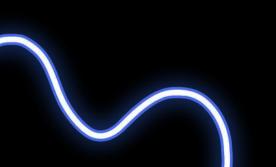


## "When You're Up, We're Up"



#### Availability and Convenience

#### **Focused on Late Night Shoppers**





#### **There for ANY Grocery Needs**

# Channel Mix



## Media Identification



02 AVOD Media

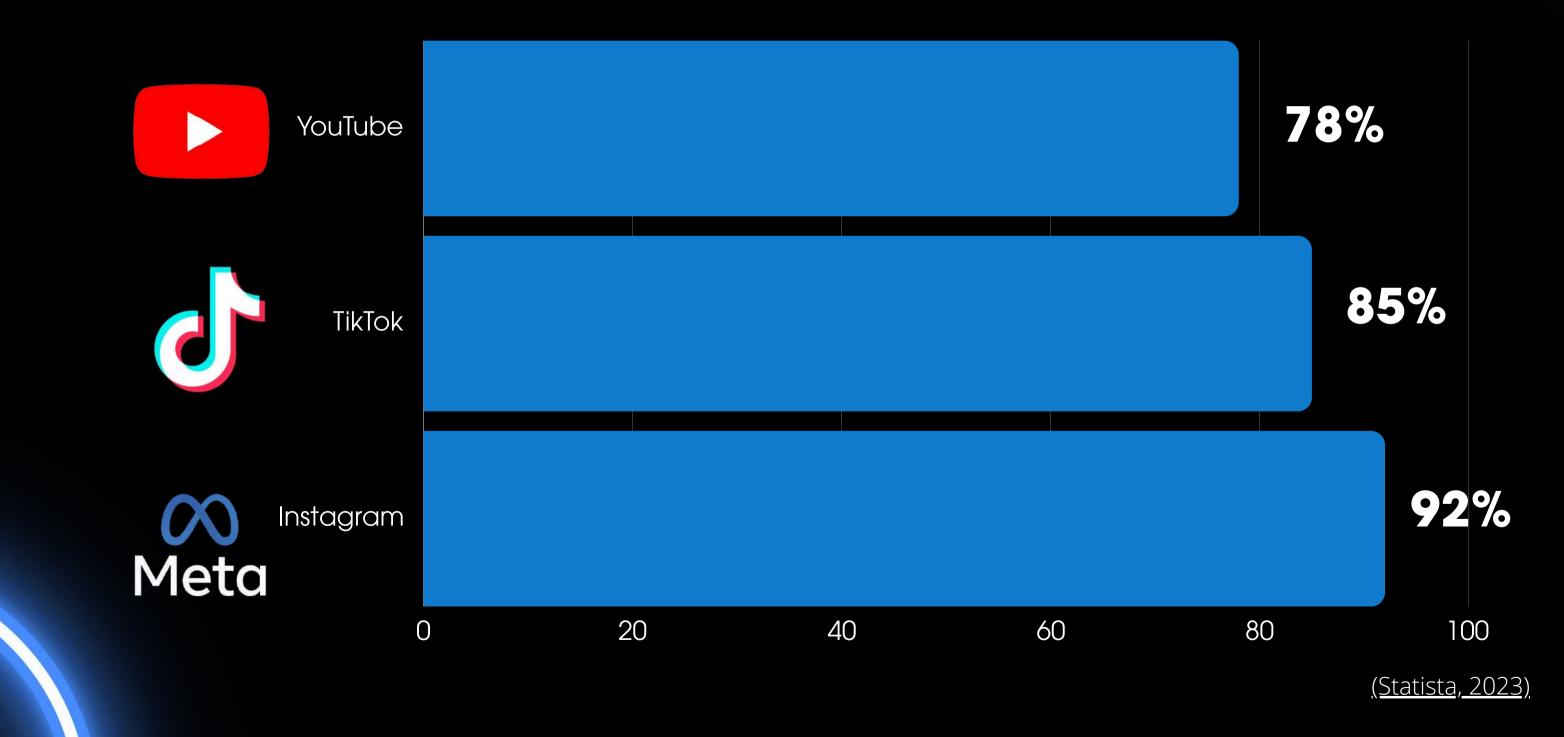
**03** SMS & Sales Promotion





## 1) Social Media Marketing

#### **US Gen Z Leading Social Apps 2023**





#### US Gen Z AVOD Viewership

20

10

0







30

## **52%** 39% 38% 40 50 60

<u>(Statista, 202</u>2)

## Storyboard V1



#### Getting Ready to Go Out

Going Out With Friends

Panel 2



Coming Home to an Empty Pantry



#### Heading to Kroger Late at Night

## Storyboard V2

#### Panel 1



Food Craving

# Panel 2

Only Has an Empty Fridge

Clicklie

Heading to Kroger



#### Panel 3





## Late at Night

#### Panel 4

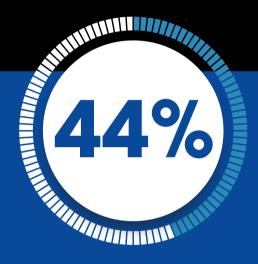


#### Happy With a Late Night Snack

## 3) SMS & Sales Promotion

Receive Text Message
Directed to Landing Page
Granted `Late Night' Coupon

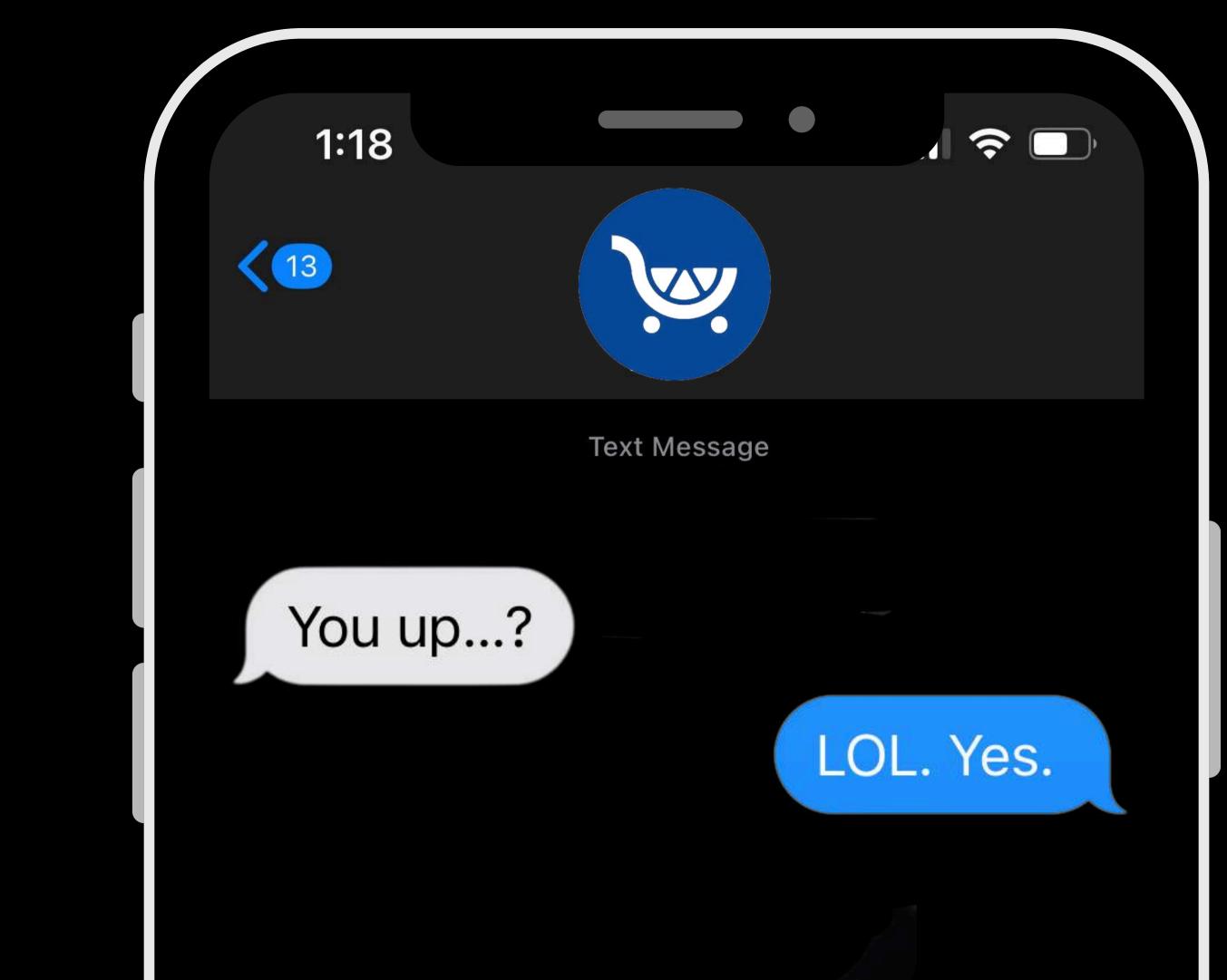
"of Gen Z consumers check their text notifications within one minute of receiving a text -- that's 27% <u>faster</u> than the national average."

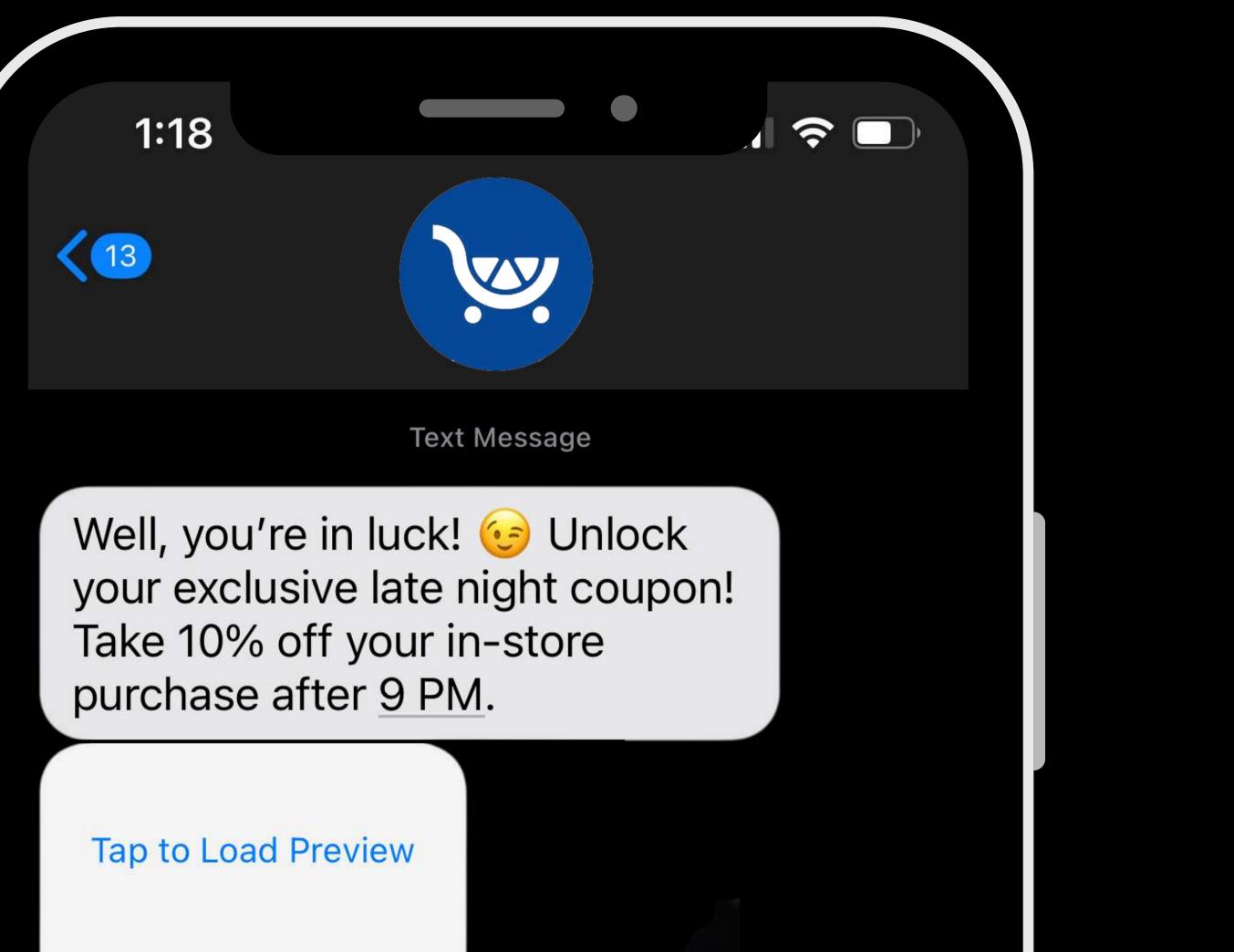


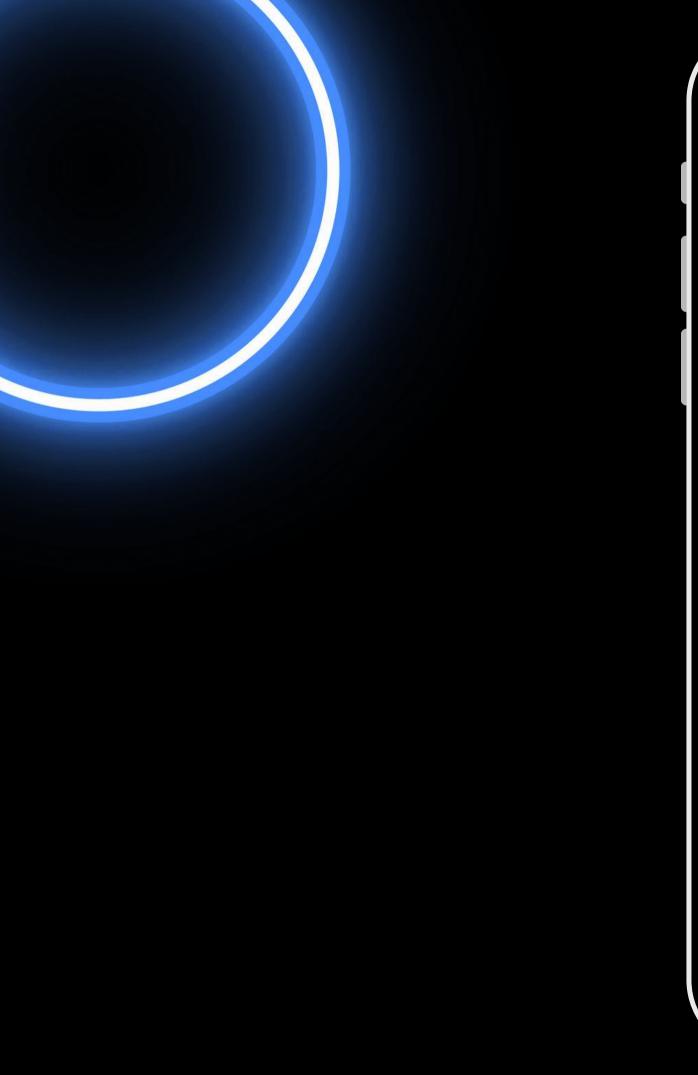
(SimpleTexting, 2022)



















MUBI @stfumubi · 9h \*me when I get that "You Up? text from Kroger\*





dash @LISDASHlilhoe · 24s Kroger just became my new favorite grocery store after that text. When we going? lololol

11 34



Ty @TopRopeTitan · 11s Kroger really popped off with this one Imao



🔿 16k

th

11 652

Q 312



Bruuhh\_ @EuBruh\_.54s YOU ALREADY KNOW I'M GOING TO KROGER **RNNNNN!** 

> $\bigcirc 2$ tht

111

£ W

Sham 🎋 · 2023-11-9

Add comment...

Late night Kroger run to g healthy goodies to help ge



Val 💓 @valsslibraryy · 20s Replying to @oliisreading GIRL I GOT A TEXT TOOOO 💀 02 **O** 12 t] 1 uht.

...



LOCAL NEWS

Kroger's "After Dark" Campaign is Going Viral After Sending "You Up" Texts.

CBS NEWS TEXAS

October 24, 2024 / 9:30 AM CDT / CBS Texas

f 💥 🖪

## 4) Media Partnership







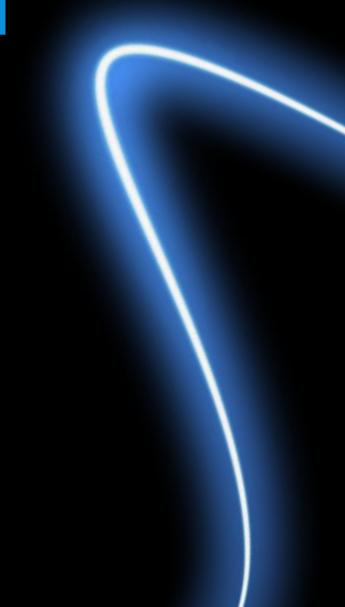




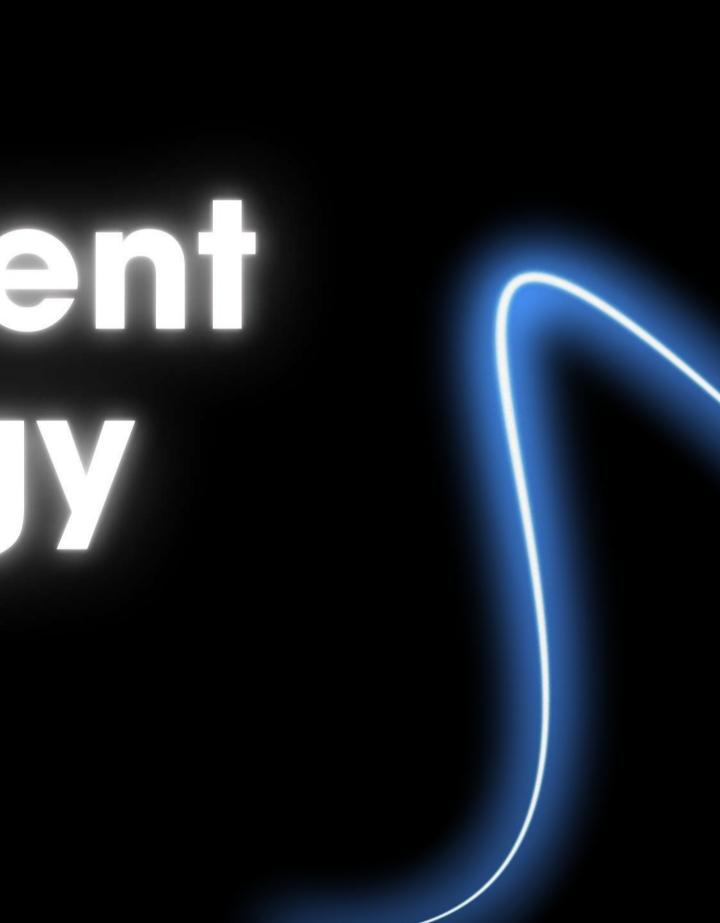




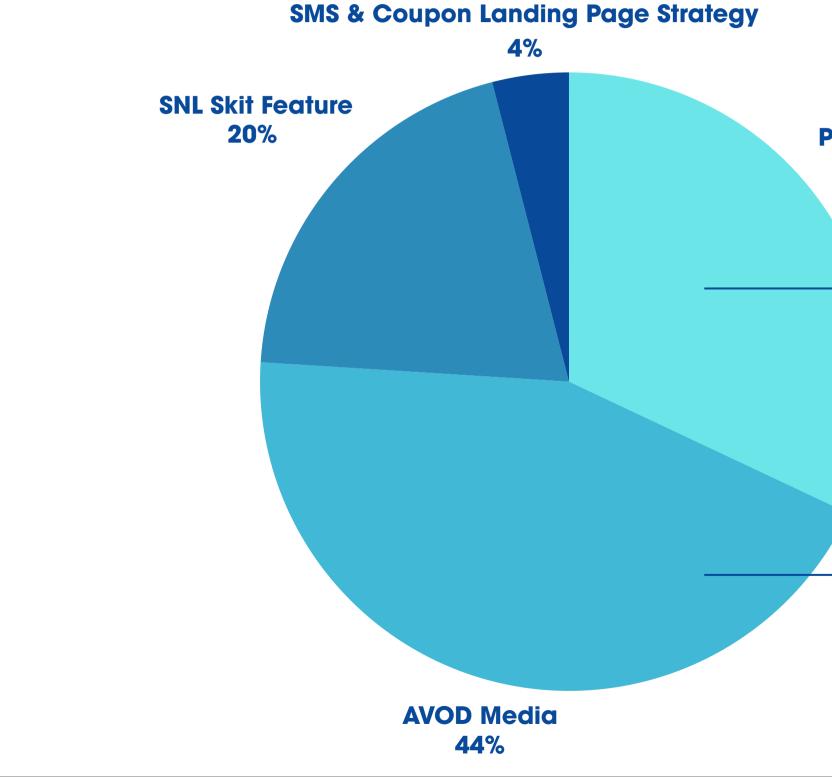




## Investment Strategy



## **Investment Strategy**



\*\*Budget based upon current Denstu efforts and similar industry campaigns



#### **Paid Social Media** 32%

Meta, Google, TikTok, Youtube

Hulu HBO Max, Netflix, etc.

#### Full Campaign Budget



## Media Schedule

Kroger												
	Oct. 2024		After Da	ark Campaig	n - Media So	chedule						
Activity	1	2	3	4	5	6	7	8	9	10	11	12
Paid Digital Media												
Meta												
TikTok												
Google												
Youtube												
Televison												
AVOD Media (Hulu, Netflix, etc.)												
Communication												
SMS												
28.6 642.455 965 Meric												
eCommerce / Landing Page												
Coupon Landing Page Maintenance												
					-							
Non-Traditonal Media												
SNL Skit										ampaia	n Start F	)ate

\*\*Flighting schedule based upon pulses surrounding key moments

#### **Campaign Start Date**

Oct. 2024

## KPI & Performance



## **KPIs & Campaign Performance**

#### Measuring Media Tactic Success



#### NETFLIX hulumax

### SNL

- Open Rate
- CTR
- Opt-Out Rate

• CPM

- Reach and Freq.
- Message Recall

- Viewership
- Video Effectiveness
- Message Recall



- ThruPlays
- CTR
- CPC



- Saved Coupons
- Bounce Rate
- Time Spent

## **Our Recommendations**

# Social Media AVOD SMS Coupon

HORNED FROG MEDIA





#### SNL

